

Northeast Region Local Offices Email Contact List

Northeast.Behavioral@apdcares.org

- For Local Review Committee (LRC)
- If requested by Region or LRC
- Reactive Strategies

Northeast.Caseloads@apdcares.org

- WSC Caseload Submittals

Northeast.CDC@apdcares.org

- Purchasing Plans
- Participant Information Update Form
- Direct Hire Employee

Northeast.Complaints@apdcares.org

- Includes complaints made by or against APD Providers, Waiver Support Coordinators, or APD staff members

Northeast.Crisis@apdcares.org

- Documentation for pre-enrollment crisis enrollment
- Not for use in SFR submissions

Northeast.Eligibility@apdcares.org

- Intake and Eligibility applicant documentation for APD pre-enrollment eligibility

Northeast.Forensics@apdcares.org

- Competency Evaluations
- Court Orders

Northeast.HearingRequests@apdcares.org

- Regional Hearing Requests

Northeast.ICF.Waiver@apdcares.org

- ICF or SNF to Waiver Transition Referrals
- Waiver to ICF
- Pre-enrollment to ICF
- ICF to ICF Transitions

Northeast.IncidentReports@apdcares.org

- Initial Report
- Death Report

Northeast.FollowupIncidentReports@apdcares.org

- Follow-up Incident Report

Northeast.MedicationErrors@apdcares.org

- Medication Error Reports
- Corrective Action Plan

Northeast.ProviderEnrollment@apdcares.org

- Enrollment

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- Updates to Provider Demographics (i.e., change of address, phone, or email)
- Provider Expansion Request Forms (service array and/or expansion within region or additional regions)

Northeast.QAorQITechnicalAssistance@apdcares.org

- Request for technical assistance related to remediation and/or QIO reviews (Not for Plan of Remediation)

Northeast.QSI@apdcares.org

- Requested documentation for QSI Assessment

Residential.Referrals@apdcares.org

- Placement Referral Packets (APD licensed homes, or ICF)

Northeast.Residential@apdcares.org

- ICF transitions into APD licensed home
- Licensed Home – Census
- Room and Board Payment Requests
- Corrective Action Plan

Northeast.SupportedEmployment@apdcares.org

- Caseloads
- Employment Information

Northeast.SupportedLiving@apdcares.org

- Caseloads
- Disaster/Emergency Plan
- Stipend/Start-Up Request

Northeast.SupportPlans@apdcares.org

- Annual or Updated support plan (Note: include all supporting documentation for services requested)

Northeast.WSCSelection@apdcares.org

- Waiver Support Coordination Selection Ballots